

Saddleback Women's Hospital

What to expect during the COVID-19 crisis

During this extraordinary time, some necessary modifications have been made to the way we are caring for our patients. All changes are for the safety and ultimate benefit of our patients, their families, our Nurses, OBs and other essential hospital staff.

Women's Hospital access:

From 6:00 a.m. to 8:00 p.m. there is a Public Safety Officer posted in the Women's Lobby. If a pregnant woman comes to the doors, the officer will contact Labor and Delivery personnel to meet her, ask COVID screening questions and escort her to Labor and Delivery.

From 8 p.m. to 6 a.m. you should call your physician prior to heading to the hospital. When you arrive at the Women's Hospital doors, call Labor and Delivery at 949-452-7067. They will send a staff member to the lobby to let you in, ask screening questions and escort you to Labor and Delivery.

- Once you are admitted, you will be given a surgical mask to wear throughout your stay, as tolerated.
- Your Nurse(s) will also be wearing masks at all times. In fact, all staff in clinical areas will be masked for your protection as well as theirs.
- During labor, you may move freely around your room, but not in the hallways
- Your baby will stay with you in your room during your stay. Our Wellborn Nurseries are closed during this time.

Visitor/Support Person Policy

Our current visitor policy is that you may have one support person who will be the only visitor permitted for the entirety of your stay. This support person is to "shelter in place" during your hospital stay. They will be given a wristband to wear which signifies that they have been asked COVID-19 screening questions, had their temperature taken and received a surgical mask to wear throughout the stay. They will also have their temperature monitored daily. If your support person leaves the hospital during your stay, they may not return until you and baby are discharged.

Please note, as new information develops out of the CDC, ACOG and other advisory bodies, practices may change.

If you have general Women's Hospital questions that are not addressed here, please call 949-452-2229
If you have questions that pertain to registration or insurance, please call our Patient Concierge 877-323-0043.